PRODUCT GUIDE

RESOLVE

Supplier Communications

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SOFTWARE
SOLUTIONS

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RESOLVE

Current Module Availability

Risk and control

Issue and Snag management

Product and service cessation

Change Management

Knowledge capture

Resource management

Help desk ticketing

Task management

Supplier communications

Custom Modules.

Supplier Communications (Asset Issue and Receipt)

RESOLVE is designed to support multiple business processes and one key area which it has proved especially successful in is Asset requisition and deployment.

RESOLVE can facilitate inter-company process information exchange in a secure, controlled environment. A useful application is that associated with high value Asset Issue and Receipt governance.

Anytime, anyplace, anywhere – see what you need, find what you need.

Many companies regularly adopt the practice of 'outsourcing' almost all non-programme management activities to a number of 3rd party suppliers. These contractor companies are often responsible for managing the logistics associated with client owned assets. This Resolve module allows the client to record which assets have been handed over, to who, and to which locations these have been deployed. The system governs and controls all asset exchange information, and provides an audit trail of associated communication.

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Data entry to fit your business, not fitting your business to the system

Log into the system, release sites and equipment for build and upload the latest batches of purchased asset ID's.

Additional system validation governance ensures that, equipment to be deployed at a site cannot be assigned an asset tag for a non-compatible system.

One of the key outputs of the system are the handover reports which can be communicated to operational teams as an integral part of the sign off process.

Edit and update with ease

Use RESOLVE to capture communications with 3rd party landlords and suppliers with respect to snags and problems raised on site. This module integrates easily with the all other modules in the RESOLVE suite.

Reports and exports of useful data

Client/contractor communications are now recordable in standard format and measurable to ensure fulfilment of SLA obligations, control of resources and assets and avoidance of costly mistakes or delays.

For more information contact us on info@graphicaldata.co.uk